UTILITIES SERVICE AGREEMENT

I.   **PURPOSE:** The City of Ingleside is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this agreement is to notify each customer of plumbing restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Ingleside will begin service. In addition, when service to an existing connection has been suspended or terminated, the City of Ingleside will not re-establish service unless it has a signed copy of this agreement.

II. **RESPONSIBILITY: By signing this agreement below, you understand that you are solely responsible for your utility account. You are responsible for paying your bill upon receipt of your bill. If payment is not made by the due date, a ten percent (10%) penalty will be added to your account. If payment is not made, the City can and will terminate your services. You will be responsible for paying a reconnect fee to have your services resume. Failure to make any payment on the account, the City will be forced to turn your account over to our collection agency.**

III. **PLUMBING RESTRICTIONS:** The following unacceptable plumbing practices are prohibited by State regulations.
   A.   No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
   B.   No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
   C.   No connection which allows water to be returned to the public drinking water supply is permitted.
   D.   No pipe or pipe fitting which contains more than 8.% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
   E.   No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

IV. **SERVICE AGREEMENT:** The following are the terms of the service agreement between the City of Ingleside and _____, you, the customer.
   A.   The City of Ingleside will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the City of Ingleside Water System.
   B.   The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the City of Ingleside or its designated agent prior to initiating new water service; when there is a reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the City's normal business hours.
   C.   The City of Ingleside shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic reinspection.
   D.   The Customer shall immediately correct any unacceptable plumbing practice on his premises.
   E.   The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the City of Ingleside. Copies of all testing and maintenance records shall be provided to the City of Ingleside.

V.   **ENFORCEMENT:** If the Customer fails to comply with the terms of the Service Agreement, the City of Ingleside shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE:_____ **DATE:**_____