



# City of Ingleside

## Hurricane Harvey

### Message From Mayor Lamas

Friday, August 25, 2017 is a day that we will remember for the rest of our lives. No one could have predicted that a tropical storm on Tuesday would come ashore in Ingleside as a category 4 hurricane Friday. With daylight on Saturday we began to see the magnitude of the damage to our homes, businesses and community. On Saturday we responded and began planning for recovery.

Since that time we have re-gained some of our normalcy. Streets were quickly cleared for passage. Water and sewer were quickly operational and the boil notice lifted that Thursday. Trash collection was initiated the following Tuesday. Electricity slowly came online giving relief to more and more residents every day. The National Guard distributed water, ice and MRE's at Bay Vista parking lot beginning Tuesday. Donations of goods, water and cleaning supplies began to arrive and working with our churches, distribution points were set up to help residents. Traffic signals were fixed helping with traffic as employers began calling their employees back. And through a contract with San Patricio County, the task of picking up an estimated 550,000 cubic yards of debris began.

Our slow return to normalcy would not have gone so smoothly if it wasn't for assistance from the City of McAllen that sent 80 workers to help clear streets and begin brush removal. The City of Little Elm which has provided a fire crew and equipment since the hurricane. The City of Corpus Christi donating funds to be used as needed. The City of Cleburne which has sent supplies and donations. The City of Portland which sent a crew to help replace dozens of missing or damaged stop signs. The City of Kingsville which provided Police personnel along with Department of Public Safety (DPS), the State Office of the Inspector General, and the Corpus Christi Port Police helping to patrol our streets every night to keep us and our property safe.

Kiewit provided storage facilities and generators and Oxy also helped by making storage available to help manage donations as well as a possible support site. Food for first responders has been provided by numerous local and area businesses and The Cove has provided housing to those responders helping our community - these are just a few examples of cities, businesses and industries that have offered support and help to Ingleside – the list is much, much longer and the donation of time and energy by individuals has been tremendous.

The residents of Ingleside have responded with a wonderful attitude and resiliency—we are #InglesideStrong! While we are making tremendous strides, there is a lot of work remaining to be accomplished.

I would ask that you leave the separated debris at the side of the road – it will be picked up. Realistically, it will take weeks if not months to clean up our City and haul everything away. Please do not try to take it to the Public Works yard as it will not be accepted. Please also remember that all outdoor burning is banned.

**Through unity and patience, Ingleside will not only recover but be stronger—#INGLESIDESTRONG!**

### Brush, Construction Debris and other items

Hurricane Harvey is expected to generate 520,000 cubic yards of waste. This waste is in the nature of an Estimated 350,000 cubic yards of green waste such as tree limbs, brush etc. and another 170,000 cubic yards of debris from downed fences, building materials such as shingles and carpeting; metals and white goods such as refrigerators. It goes without saying that it is going to take time to pick up all of this material!

San Patricio County has Crowder Gulf under contract for debris removal and Ingleside is part of this effort. At this time, Crowder Gulf has up to fifteen trucks committed to Ingleside to pick up this material on a daily basis. This effort will be on-going for the next several weeks as residents have an opportunity to move all material and debris to the edge of the street. There will be more than one pass throughout the community for pick-up as we know it takes time to get everything put out.

To help make this go as quickly as possible we continue to need your help:

- Separate material by type:
  - ◇ Green waste (Green waste will be chipped to save landfill space and costs)
  - ◇ Household hazardous waste (chemicals, paints etc.)
  - ◇ Construction debris (carpet, furniture, shingles, insulation etc.)
  - ◇ Metals (metal roof pieces, lawn furniture etc.)
  - ◇ White goods (refrigerators, stoves etc.) should be grouped separately.
- Do not put materials in a drainage way.

If you don't have a place to put the material, please call 361-776-7409 and we will work with you to make arrangements.

- Do not attempt to take any waste to the Public Works Yard. Due to the type and amount of debris this is not an option.

The Public Works Yard is closed until further notice.

**Do not attempt to burn any material as a burn ban is in effect until further notice.**

The focus for the first collection will be green waste since it presents a fire hazard.

The exception to this is properties along FM 1069 and State Hwy. 361. These are under the control and responsibility of the Texas Department of Transportation (TXDOT). TXDOT has their own contract for collection of these materials. At this time the City does not have a schedule for picking up these materials.

We appreciate your patience. If you have any questions, please call 361-776-2517.

City of Ingleside  
P.O. Drawer 400  
Ingleside, Texas 78362



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Ingleside City Hall and the Annex has some damage due to Hurricane Harvey. As a result, City Hall, including Administration, Finance and Utility Billings as well as Parks and Facilities, Permits and Inspections Staff have been relocated to Bay Vista shopping Center located at

2334 Hwy. 361, Suite 162, Ingleside, TX 78362.

You can continue to reach City Hall by calling 361-776-2517.

The mailing address remains

P.O. Box Drawer 400

Ingleside, TX 78362

[www.inglesidetx.gov](http://www.inglesidetx.gov)

The Ingleside Public Library was also damaged from Hurricane Harvey. A date to reopen has not been set at this time. However, you may return materials in the Blue drop box. We are NOT accepting book donations at this time.



<https://www.facebook.com/InglesidePD> Tune in on Radio Stations: KSIX-1230AM - 95.1FM - 96.1FM

## **Utility Billing Department**

### **Utility Bills**

Due to Hurricane Harvey, our meter readers were unable to read all water meters for the billing that was due on September 23, 2017; therefore, most bills for that billing are based on your average usage. If your account number begins with 05 or 06, the meter readers were able to read your meter before the storm and your bill is based on actual usage. Because we now have brush and debris covering a large number of water meters, we will continue to send out bills based on your average usage as long as needed. If you receive your bill and you believe that your usage is higher or lower than normal, please call our office and if your meter is not covered, we will take a reading and make an adjustment if we find that usage you were billed for is not correct.

### **Due Dates**

If your account # begins with 01, 02, 03, 08, 09, or 51 and you have not paid your bill that was due on September 5, 2017, you will have until October 9, 2017 to pay that bill before late fees are applied and disconnect notices are mailed. If you have an unpaid **prior** balance, which you were not already cutoff for before the storm, you will be subject to disconnection for the prior balance if it is not paid for by October 9, 2017. The due date for bills that are due on October 5, 2017 will be extended until October 17, 2017 before late fees are applied and disconnect notices are mailed. If you are set up on bank drafting, your account will draft on the original due date of October 5, 2017. The next billing will be back on regular schedule and will be due on November 5, 2017.

If your account # begins with 04, 05, 06, 07, 10, 11, & 52 and you have not paid your bill that was due on September 23, 2017, you will have until October 13, 2017 to pay your bill before late fees are applied and disconnect notices are mailed. If you have an unpaid **prior** balance and your water was not already cut off before the storm, you will be given until October 9, 2017 to pay your past due amount before being disconnected. The next billing will be back on regular schedule and will be due on October 20, 2017. If you are set up on bank drafting, your account will draft on October 20, 2017 as well.

If you need to make payment arrangements beyond the due dates given above, please call our Utility Billing office at (361) 776-2517 or e-mail [ivaldez@inglesidetx.gov](mailto:ivaldez@inglesidetx.gov) and we will be glad to help you with setting up an arrangement/payment plan.